



Circle the City

# Community Resources and Information

*For individuals facing  
homelessness  
in Maricopa County, Arizona*

CIRCLETHECITY.ORG

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# Circle the City

## Healing Homelessness. Together.

Circle the City creates and delivers integrated healthcare solutions that compassionately address the needs of all individuals facing homelessness.

We do this through five lines of service:

### Two fixed-site family health centers offering primary and preventive care:

Downtown Family Health Center  
220 S 12th Ave, Phoenix  
602-258-8282

The Parsons Family Health Center  
3522 N 3rd Ave, Phoenix  
602-776-7676

### Two medical respite centers:

- Each medical respite center offers 50 beds for those who have been living on the streets with acute medical conditions and for people facing homelessness being discharged from valley hospitals who need additional time to complete their recovery.
- For more information, please call 602-313-8656 or 602-831-6697.

Downtown Medical Respite Center  
210 S 12th Ave, Phoenix  
602-254-4282

Midtown Medical Respite Center  
333 W Indian School Road, Phoenix  
602-776-9000

### Five mobile medical clinics:

- Our mobile medical teams provide primary health care services to patients across Maricopa County who cannot or will not access care at a fixed site.
- To view our monthly outreach calendars, please visit [circlethecity.org/medical-outreach-services/](http://circlethecity.org/medical-outreach-services/).

### Street Medicine:

- Our street medicine teams provide backpack medicine and mental health services to people facing homelessness in encampments throughout Maricopa County.
- Service locations may vary, call 602-516-3072 for location info.

### Health Navigation:

- Our health navigators work together with hospital staff to help connect patients facing homelessness to support services upon discharge.
- For more information regarding our health navigator program, please contact us at [healthnavigators@circlethecity.org](mailto:healthnavigators@circlethecity.org).

For additional assistance, please call 602-776-0776 or visit us at

[circlethecity.org](http://circlethecity.org)

# Housing Resources & Coordinated Entry Locations

Individuals facing homelessness in Maricopa County can access housing resources at these **Coordinated Entry** locations:

## What to expect at an entry point:

- 1. Interview:** Information about your situation will be gathered so that you are connected with appropriate services.
- 2. Resource Connection:** Based on your specific situation, you will be provided with resources that fit your need.
- 3. Housing Plan:** Shelter options and a housing plan will be discussed

## Key items needed for housing:

- Proof of income/job history
- 2 valid forms of identification (state ID, Birth Certificate, Social Security)
- Government benefits such as SNAP, AHCCCS and/or Medicare
- Phone number

## Adults and Family

### Human Services Campus (HSC)

**Brian Garcia Welcome Center**  
206 S 12th Ave, Phoenix, AZ 85007  
602-299-5155 - Open 24/7

### Avondale Resource Center

995 E Riley Dr, Avondale, AZ 85323  
623-333-2703  
Open M, W, Th 8am-6pm & Tues. 8am-7pm

### UMOM New Day Centers

3333 E Van Buren St, Phoenix, AZ 85008  
Open everyday from 8am-5pm  
(resources only) for intake/waitlist, call 211

### Tempe Community Action Agency

2146 E Apache Blvd, Tempe, AZ 85281  
Monday-Thursday 9am-12pm  
215 E University Dr, Tempe, AZ 85281  
Fridays 8am-11am

### Norton and Ramsey Social Justice Empowerment Center

7031 N 56th Ave, Glendale, AZ 85301  
Monday-Friday 9am-5pm | 623-207-8902

## Youth, ages 18-24

### Homebase

602-263-5531 or 602-263-7773

### Homeless Youth Hotline

602-648-9739

### UMOM Youth Outreach

480-868-7527

### Native American Connections

602-648-9739

# Housing Resources & Coordinated Entry Locations (continued)

Individuals facing homelessness in Maricopa County can access housing resources at these **Coordinated Entry** locations:

## Domestic Violence

### Centralized Screening

480-890-3039

### Sojourner Center

602-244-0089

### Doves Program

(senior helpline)

602-264-4357

### New Life Center

623-932-4404

### DVSTOP

480-890-3039

## US Veterans

### National Homeless Vet Hotline

877-424-3838

### Community Resource & Referral Center

1500 E Thomas Rd, Ste 106, Phoenix, AZ 85014

M-F, 7:30am-4:30pm | 602-248-6040

\*Referrals to MANA House and US Vets

# Shelters

## Emergency Shelters for Single Adults

### Central Arizona Shelter Services (CASS)

230 S 12th Ave, Phoenix | 602-256-6945

90 day shelter stay

Open 24 hours a day, 7 days a week

### Church on the Street

4006 W Van Buren, Phoenix

602-447-0259

Six month ministry program

### I-Help Emergency Shelters

90 day shelter program | Must call main number for availability and intake

1st come, 1st served | Case management & supportive services

480-389-1277

## Shelters for Women | Shelters for the Whole Family

### Halle's Women Center

3333 E Van Buren St, Phoenix  
602-362-5833

Must call at **6:30am** M-F for  
intake/prescreen 1st

### Maggie's Place

4001 N 30th St, Phoenix  
602-262-5555

For pregnant women  
& baby's 1st year

### Family Housing Hub

Hotline offers valleywide shelter/housing  
options

Call 602-595-8700 or visit [fhhub.org](http://fhhub.org) for intake

### Family Promise of Greater Phoenix

Whole family shelter options, with locations  
in Scottsdale, Glendale and Mesa

Call 480-659-5227 for intake and availability

### Community Bridges, Inc. (CBI) – Center For Hope

554-1 S Bellview, Room A, Mesa, AZ 85204  
877-931-9142

For unhoused pregnant or postpartum women  
with substance use disorders.

## Transitional Shelters (Must call for intake/prescreen 1st)

### Phoenix Rescue Mission's Transforming Lives Center for Men

1801 S 35th Ave, Phoenix, AZ 85009  
602-346-3390

### Ozanam Manor

320 W Watkins Rd, Phoenix, AZ 85003  
602-850-6900

Extended shelter stay

Case management available

Must call for intake/prescreen on  
Tuesdays at 8am

### East Valley Men's Center

2345 N Country Club Rd, Mesa, AZ 85201  
Online applications only

### Respiro Shelter

900 W Jackson St, Phoenix, AZ 85007  
Visit the Brian Garcia Welcome Center  
for more info and to complete intake

### Phoenix Rescue Mission's Changing Lives Center for Women

338 N 15th Ave, Phoenix, AZ 85007  
602-346-3390

### Washington St. Shelter

Connect to CBI Phoenix Rise inside  
the Lodestar Day Resource Center at  
1125 W Jackson St for more info and  
possible referral

### St. Joseph the Worker Workforce Villages

Apply online

602-755-JOBS

Must be working full time, and have  
income equivalent to \$15 per hour

### House of Refuge Sunnyslope

9844 N 7th Pl, Phoenix, AZ 85020  
602-678-0223

# Health & Well-being

## Urgent Psychiatric Care, Mental and Behavioral Health

### Connections Health Solutions

1201 S 7th Ave, Unit 150

Phoenix, AZ 85007

602-416-7600

7am-7pm

Walk-in psychiatric services available 7am-7pm,  
7 days a week; 24/7 Access to care

### Community Bridges, Inc. (CBI)

24/7 Access to care: 877-931-9142

### Community Psychiatric Emergency Center (CPEC)

358 E Javelina Ave Mesa, AZ 85210

24/7 Access to care

### East Valley Addiction Recovery Center (EVARC)

560 S Bellview, Mesa, AZ 85204

### MIND 24-7

Youth and Adult Mental Health Care, 24 hours a day, 7 days a week

1-844-MIND247

### Central Phoenix

2728 N 24th St

### Mesa

1138 S Higley Rd

### North Phoenix

10046 N Metro Parkway

### Arizona Telepsychiatric Services (AZITTS)

2735 E Main St, Suite 2&3

Mesa, AZ 85213

480-867-1722

Mon-Fri 9am-5pm

### RI International Crisis Respite Peoria

11361 N 99th Ave, Suite 107

Peoria, AZ 85345

24/7 Access to care

## Dept. of Economic Security (DES) Office Locations

### Central Phoenix

5323 E Washington St

### West Phoenix

4522 W Indian School Rd

### North Phoenix

3150 E Union Hills Dr

### South Phoenix

4635 S Central Ave

### Glendale

6010 N 57th Dr

4324 W Olive Ave

### Peoria

8990 W Peoria Ave

### Avondale

290 E La Cañada Blvd

### Chandler

125 E Elliot Rd

### Surprise

1526 W Bell Rd

### Buckeye

302 N 4th Street

### Mesa

120 W 1st Ave

### \*Keys to Change Campus

Appointments at LDRC Building  
204 S 12th Ave

### Main Number

855-432-7587

# Health & Well-being (continued)

## Medical Transportation

- Call 3 days in advance to coordinate your trip
- Schedule transport 1 hour before appointment
- Ask for confirmation number
- Request the driver to call when they are on their way

### To schedule a trip with:

- United Healthcare Community Plan
- Care 1st Health Plan of Arizona
- Arizona Complete Health
- Health Choice Arizona

Call Medical Transportation Brokerage of Arizona

**(MTM) at:** 602-889-1777

### **Banner University Family Care**

800-582-8686

### **Mercy Care**

### **Mercy Care RBHA**

800-624-3879

### **Molina Health Care**

833-474-5060

## Medicare

800-633-4227 | [medicare.gov](http://medicare.gov)

## AHCCCS

602-417-4000 | 800-867-5808  
[healtharizonaplus.gov](http://healtharizonaplus.gov)

## Social Security Administration (SSA)

800-772-1213 | [ssa.gov](http://ssa.gov)

### SSA Office Locations:

#### **Central Phoenix**

250 N 7th Ave  
7th Ave & Van Buren

#### **North Phoenix**

16241 N Tatum Blvd  
Tatum Blvd & Bell Rd

#### **Glendale**

5907 W Kings Ave  
59th Ave & Bell Rd

#### **Mesa**

702 W Jerome Ave  
Baseline Rd & Ext Rd

## Food Banks

### **St. Mary's Food Bank**

3131 W Thomas Rd, Phoenix, AZ 85009  
Monday-Friday | 8am-4:30pm

### **United Food Bank**

263 N Center St, Mesa, AZ 85201  
Monday-Friday | 8am-4pm

### **Fibco Family Services**

1141 E Jefferson St, Phoenix, AZ 85034  
Tues, Weds and Fri | 10:30am-12:30pm

### **Nourish Phoenix**

501 S 9th Ave, Phoenix, AZ 85007  
Monday-Friday | 9am-11am

### **Agua Fria Food Bank**

405 E Harrison Dr, Avondale AZ 85323  
Monday-Friday | 8am-12pm

### **AZ Hunger Hotline**

602-528-3434  
[www.AZfoodbanks.org](http://www.AZfoodbanks.org)

### **National Hunger Hotline**

1-866-348-6479



# Basic Services

## Homeless ID Project: State ID and Birth Certificate Services

### Central Phoenix Keys to Change LDRC Building

206 S 12th Ave | Monday – Friday | 8:00am to 1:00pm | Closed every 2nd Wednesday of the month

### Acacia Library

750 E Townley Ave | 2nd & 4th Thursday | 1pm to 3:30 PM

### Tempe Community Action Agency

2146 Apache Blvd | 1st and 3rd Monday | 1:00pm to 3:00pm

### Glendale Justice Center

6550 W Glendale Ave, Suite 12 | Every Wednesday | 1pm to 3:30pm

### SVDP Mesa Dining Room

49 W Broadway Rd | 2nd & 4th Tuesdays | 1pm-3:30pm

## The Justa Center: Senior Day Center 55+

### Downtown Phoenix

1001 W Jefferson St  
602-254-6524

## The Andre House: A Ministry for the Homeless

213 S 11th Ave, Phoenix  
Open Saturday–Thursday 7am–2:30pm , Sundays 7am–12:30pm

## Social Spin: Free Laundry Services

### Phoenix

2418 E Portland  
Wednesdays  
8 am-12pm

### Mesa

1255 E Southern Ave, Suite 1  
Wednesdays  
1pm-4pm

## Additional Assistance

Individuals experiencing a housing crisis; please consider calling **\*211** or visit their website at **211Arizona.org** to find: shelter, affordable housing or rent and utility assistance.

# Basic Services (Continued)

## Paz De Cristo (Mesa)

424 W Broadway Rd  
480-464-2370  
Mon-Fri, 10am-3pm

## Mesa Lutheran Social Services

5946 E University Dr  
480-654-4539  
Mon-Fri, 8am-4:30pm

## Society of St. Vincent De Paul

### Dining Rooms & Resource Centers:

**Central Phoenix:** 1075 W Jackson St

**Mesa:** 49 W Broadway Rd

**El Mirage:** 14013 N Verbena St

## St. Joseph The Worker (Employment Services)

### Phoenix

1125 W Jackson St | M-F, 7:30am-3:30pm  
5800 N 19th Ave | M-F, 7:30am-3:30pm

### Mesa

1833 W Main St | M-F, 9am-4pm

### Glendale

7031 N 56th Ave | M-F, 9am-3pm

## Rent and Utility Assistance

**John F. Long Family Service Center**  
602-262-6510

**Sunnyslope Family Service Center**  
602-495-5229

**Glendale Community Action Program**  
623-930-2854

**Norton and Ramsey  
Social Justice Empowerment Center**  
623-207-8902

**Chandler AZCEND**  
480-963-4321

**Gilbert AZCEND**  
480-428-5446

**Avondale Resource Center**  
623-333-2703

**Surprise Resource Center**  
623-222-1600

**Travis L. Williams**  
602-534-4732

**Peoria Community Action  
Program**  
623-979-3911

# Basic Services (continued)

## Crisis and Peer Support Hotlines

**Nationwide Crisis Lifeline**  
Call: 988

**The Trevor Project**  
LGBTQ Youth Suicide Prevention  
866-488-7386

**Substance Use Helpline**  
800-662-4357

**Peer Support Hotline**  
602-347-1100

**HIV and AIDS Hotline**  
800-232-4636

**Domestic Violence Hotline**  
800-799-7233

## Legal Assistance Services

**Parent Rights and Legal Assistance Hotline**  
602-452-3580

### **AZCourtHelp.org**

Information on legal forms, processes and courts

### **Arizona Justice Center**

6550 W Glendale Ave, Glendale, AZ 85301

### **Friendly House (Immigration Law)**

113 W Sherman St, Phoenix, AZ 85003

### **Community Legal Services**

305 S 2nd Ave, Phoenix, AZ 85003 | 602-258-3434

### **Family Lawyers Assistance Project**

602-506-7948

### **Homeless Court**

Saturdays, 12-3pm in the Lodestar Day Resource Center at the Keys to Change Campus  
623-715-5506 | [homelesscourtprogram@hsc-az.org](mailto:homelesscourtprogram@hsc-az.org)

# Online Access

To view the latest copy of this guide, please visit:

<https://circlethecity.org/guide>

Or scan the QR code below:

